



eOPF Quick Reference For Employees

Online eOPF Self-service Feature for Login ID and Password Retrieval for New Users

eOPF provides web-based access for Federal personnel to view and print employment documents. Employees are able to view their own documents through the eOPF application at <https://eopf.opm.gov/USAF/>. eOPF includes security measures that ensure the integrity of the system and protection of employee documents.

Your eOPF benefits include:

- Immediate access to your documents
- Ability to view or print your documents
- Enhanced accuracy, portability, and security of your documents
- Increased accountability through an audit trail that tracks who accesses your documents and the reason why
- Faster and more efficient records transfer between Federal agencies
- Timely and accurate data retrieval for retirement claims processing

Obtain Your eOPF ID and Password, and then Logon to your Account

Accessing eOPF is simple and convenient. To access your eOPF, you need an eOPF ID and password, which may be retrieved using the eOPF self-service feature. This Quick Reference document consists of three sections.

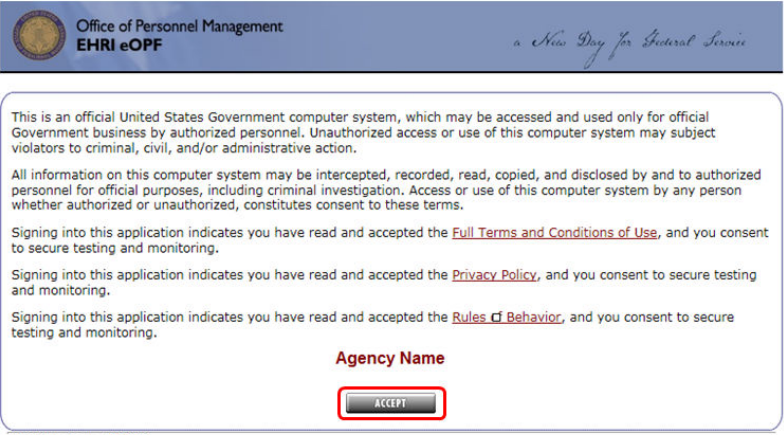
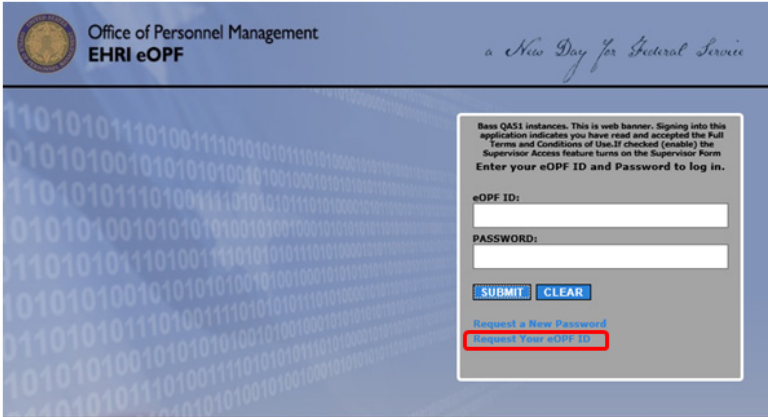

Part 1: Obtain Your eOPF ID

Part 2: Create an eOPF Password


Part 3: First Time eOPF Logon

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Part 1: Obtain Your eOPF ID

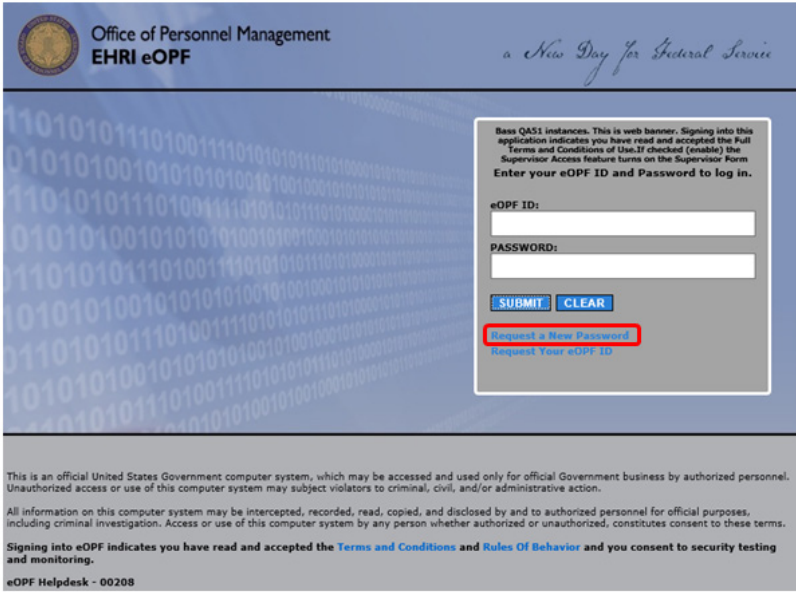
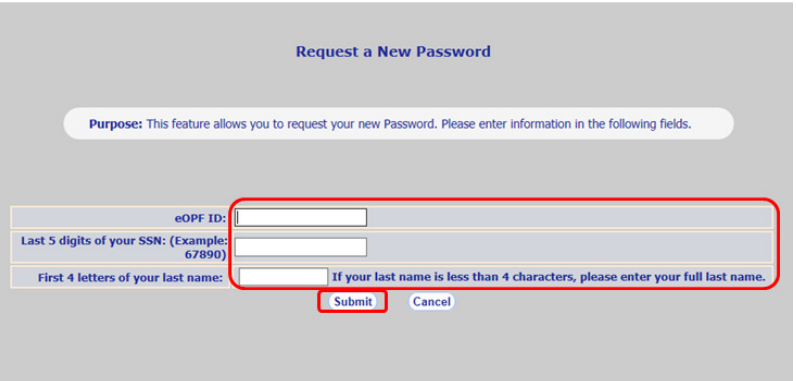
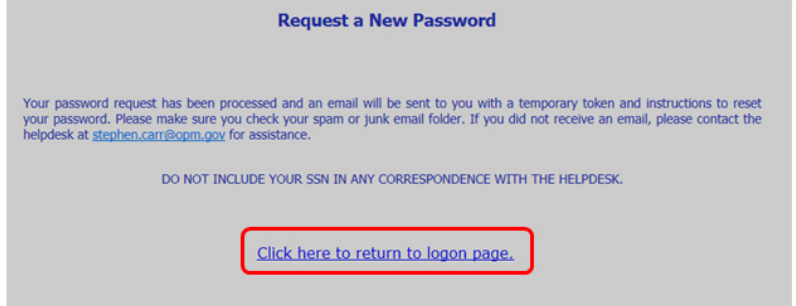
Step	Action	Screen Shot
1	<p>Access your specific agency eOPF URL at: https://eopf1.nbc.gov/usaf/</p> <p>Read the eOPF User Agreement page.</p> <p>Click the Accept button.</p>	 <p>Office of Personnel Management EHRI eOPF</p> <p><i>a New Day for Federal Service</i></p> <p>This is an official United States Government computer system, which may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action.</p> <p>All information on this computer system may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigation. Access or use of this computer system by any person whether authorized or unauthorized, constitutes consent to these terms.</p> <p>Signing into this application indicates you have read and accepted the Full Terms and Conditions of Use, and you consent to secure testing and monitoring.</p> <p>Signing into this application indicates you have read and accepted the Privacy Policy, and you consent to secure testing and monitoring.</p> <p>Signing into this application indicates you have read and accepted the Rules of Behavior, and you consent to secure testing and monitoring.</p> <p>Agency Name</p> <p>ACCEPT</p> <p>eOPF Helpdesk - 00208 eopf_hd@teleshq.com (866) 275-8518</p>
2	<p>From the eOPF Logon page, click the Request Your eOPF ID link.</p>	 <p>Office of Personnel Management EHRI eOPF</p> <p><i>a New Day for Federal Service</i></p> <p>Base QAS1 instances. This is web banner. Signing into this application indicates you have read and accepted the Full Terms and Conditions of Use. If checked (enable) the Supervisor Access feature turns on the Supervisor Form. Enter your eOPF ID and Password to log in.</p> <p>eOPF ID: <input type="text"/></p> <p>PASSWORD: <input type="password"/></p> <p>SUBMIT CLEAR</p> <p>Request a New Password Request Your eOPF ID</p> <p>This is an official United States Government computer system, which may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action.</p> <p>All information on this computer system may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigation. Access or use of this computer system by any person whether authorized or unauthorized, constitutes consent to these terms.</p> <p>Signing into eOPF indicates you have read and accepted the Terms and Conditions and Rules Of Behavior and you consent to security testing and monitoring.</p> <p>eOPF Helpdesk - 00208</p>
3	<p>From the Request Your eOPF ID screen, enter the</p> <ul style="list-style-type: none"> Last 5 digits of your SSN First 4 letters of your last name Date of birth (mm/dd/yyyy) <p>Click the Submit button.</p>	 <p>Request Your eOPF ID</p> <p>Purpose: This feature allows you to request your eOPF ID. Please enter information in the following fields.</p> <p>Last 5 digits of your SSN: (Example: 67890) <input type="text"/></p> <p>First 4 letters of your last name: <input type="text"/> If your last name is less than 4 characters, please enter your full last name.</p> <p>Date Of Birth: (mm/dd/yyyy) <input type="text"/></p> <p>Submit Cancel</p>

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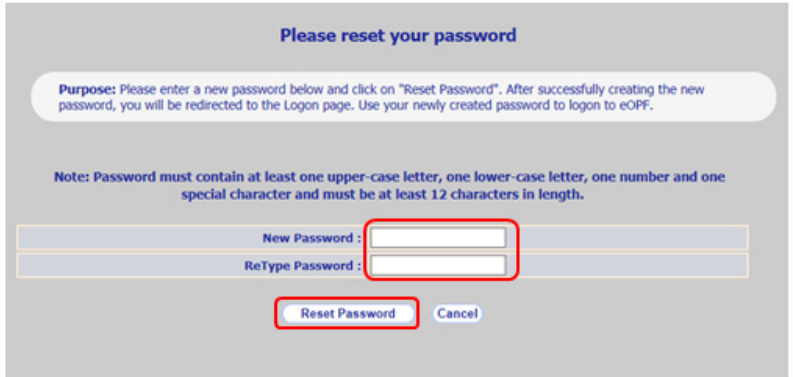
Step	Action	Screen Shot
4	<p>The Request Your eOPF ID page displays stating that your request has been submitted for processing.</p> <p>Click the Click here to return to logon page link.</p>	
5	<p>Your eOPF ID will be emailed to the email address of record in eOPF.</p> <p>Please contact the eOPF Help Desk if you do not receive an email with your eOPF ID.</p>	

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Part 2: Create an eOPF Password

Step	Action	Screen Shot
1	<p>From the eOPF Logon page, click the Request a New Password link.</p>	 <p>Office of Personnel Management EHRI eOPF</p> <p><i>a New Day for Federal Service</i></p> <p>Base QAS1 instances. This web banner. Signing into this application indicates you have read and accepted the Full Terms and Conditions of Use. If checked (enable) the Supervisor Access feature turns on the Supervisor Form. Enter your eOPF ID and Password to log in.</p> <p>eOPF ID: <input type="text"/></p> <p>PASSWORD: <input type="password"/></p> <p><input type="button" value="SUBMIT"/> <input type="button" value="CLEAR"/></p> <p>Request a New Password Request Your eOPF ID</p> <p><small>This is an official United States Government computer system, which may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action.</small></p> <p><small>All information on this computer system may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigation. Access or use of this computer system by any person whether authorized or unauthorized, constitutes consent to these terms.</small></p> <p><small>Signing into eOPF indicates you have read and accepted the Terms and Conditions and Rules Of Behavior and you consent to security testing and monitoring.</small></p> <p>eOPF Helpdesk - 00208</p>
2	<p>On the Request a New Password page, enter your:</p> <ul style="list-style-type: none"> eOPF ID Last 5 digits of your SSN First 4 letters of your last name <p>Click the Submit button.</p>	 <p>Request a New Password</p> <p>Purpose: This feature allows you to request your new Password. Please enter information in the following fields.</p> <p>eOPF ID: <input type="text"/></p> <p>Last 5 digits of your SSN: (Example: 67890) <input type="text"/></p> <p>First 4 letters of your last name: <input type="text"/> <small>If your last name is less than 4 characters, please enter your full last name.</small></p> <p><input type="button" value="Submit"/> <input type="button" value="Cancel"/></p>
3	<p>The Request a New Password page displays indicating your request has been submitted for processing.</p> <p>Click the Click here to return to logon page link.</p> <p>Note: If your information fails to be verified, you receive a message stating that your information does not match the information in the eOPF system and you should contact the eOPF Help Desk.</p>	 <p>Request a New Password</p> <p>Your password request has been processed and an email will be sent to you with a temporary token and instructions to reset your password. Please make sure you check your spam or junk email folder. If you did not receive an email, please contact the helpdesk at stephen.carr@opm.gov for assistance.</p> <p>DO NOT INCLUDE YOUR SSN IN ANY CORRESPONDENCE WITH THE HELPDESK.</p> <p>Click here to return to logon page.</p>

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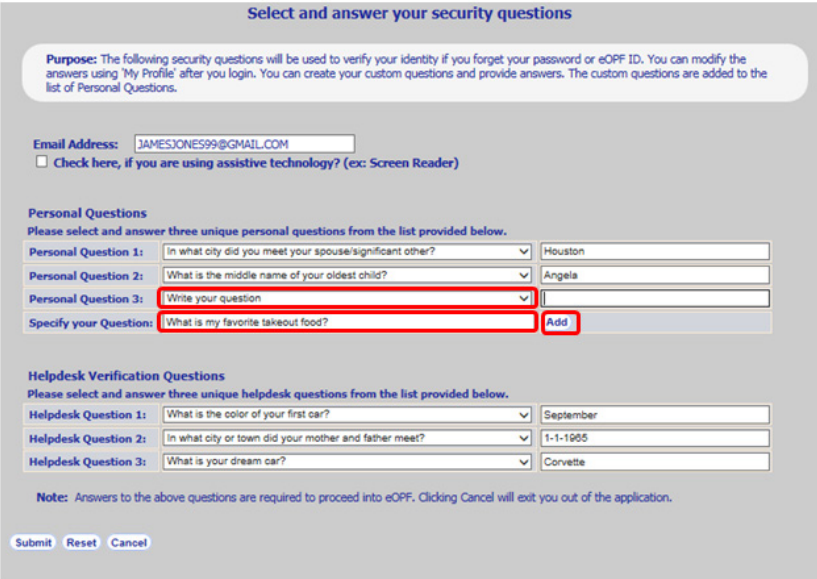
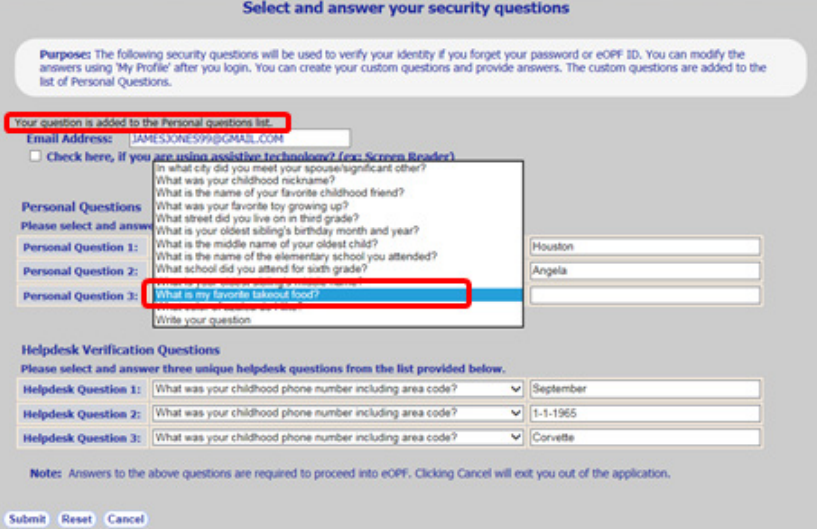
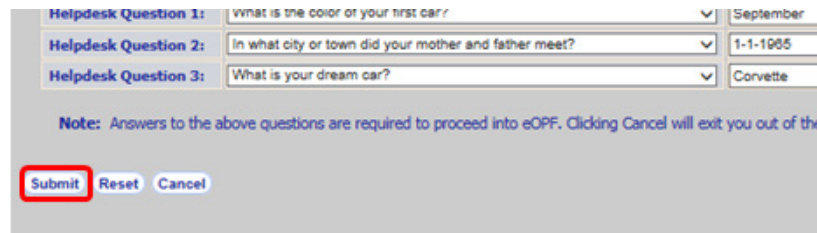
Step	Action	Screen Shot
4	<p>An email is sent with a password reset link, a token, and instructions to the email address of record in eOPF. The token is valid for 15 minutes.</p> <p>Click the URL link.</p> <p>Please contact the eOPF Help Desk if you do not receive an email with your password reset link, etc.</p>	<p>This email is to notify you that a request to change your eOPF password has been made.</p> <p>Please click on the link below. You will be asked to provide your username and the 12 digit token below. Please note that token expires within 15 minutes of sending this email:</p> <p>URL: https://eopf.nbc.gov/Agency/ChangePasswordRequest.aspx (example) Token: 12A23F543ASD43 (example)</p> <p>If you did not initiate this change, please contact the helpdesk at 866-275-8518 or eopf_hd@telesiahq.com for assistance.</p> <p>The eOPF system is implemented in accordance with the Privacy Act of 1974, 5 U.S.C. § 552a to safeguard information from unauthorized use. However, as hard as we try, sometimes information is erroneously stored. In the event an employee who accesses his/her personnel file discovers another person's information in their folder, he/she should immediately contact the eOPF Help Desk (dial 866-275-8518 or email eopf_hd@telesiahq.com) regarding the error so that corrective measures can be taken. Any employee who knowingly and willfully discloses personal information pertaining to other individuals, in any manner, to any person or agency not entitled to receive it, may be found guilty of a misdemeanor and fined.</p> <p>Agency: AGENCY]</p>
5	<p>The link opens the Reset Your Password screen. Type in your eOPF ID.</p> <p>Copy the token from the email and paste it into the Token field.</p> <p>Click the Submit button.</p>	
6	<p>The Please reset your password page displays.</p> <p>Enter a password that meets your agency's security guidelines in the New Password field, then again in the ReType Password field.</p> <p>Click the Reset Password button, which will bring you back to the eOPF Logon page.</p> <p>You are ready to log in to eOPF! Continue with Part 3.</p>	

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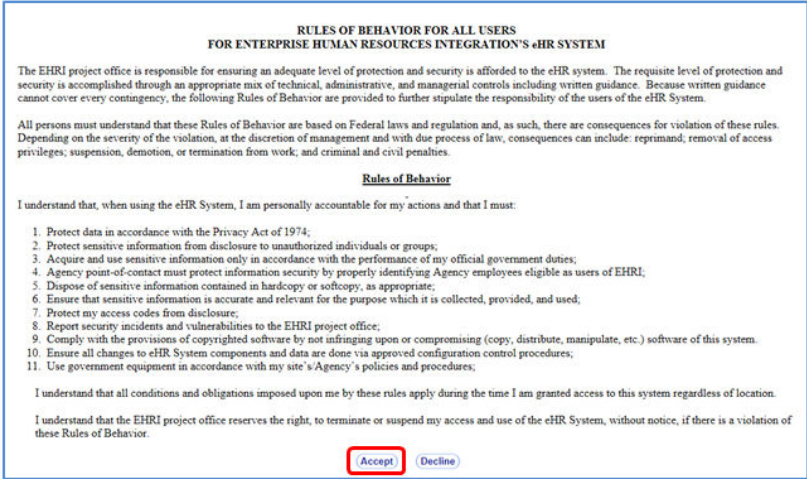

Part 3: First Time eOPF Logon

Step	Action	Screen Shot
1	<p>Enter your eOPF ID and password on the eOPF Logon page.</p> <p>Click the Submit button.</p>	
2	<p>The Select and answer your security questions screen displays. Select questions from the drop-down menu, then answer the questions in the blank fields on the right. Security question answers are not validated for format or correctness (i.e. state, numbers, or dates). Maximum length for an answer is 35 characters.</p> <p>To start over, click the Reset button.</p>	

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Step	Action	Screen Shot
3	<p>You also have the ability to create custom questions for Personal Questions; however, custom questions cannot be created for Helpdesk Questions.</p> <p>Click the drop-down menu and select Write your question. A blank Specify your Question field is added, allowing you to type your custom question. Click Add.</p> <p>Once a custom question is created, it will always be listed in the drop-down menu. Maximum length for a question is 100 characters. There is no limit to the number of custom questions you may create.</p>	 <p>Select and answer your security questions</p> <p>Purpose: The following security questions will be used to verify your identity if you forget your password or eOPF ID. You can modify the answers using 'My Profile' after you login. You can create your custom questions and provide answers. The custom questions are added to the list of Personal Questions.</p> <p>Email Address: JAMESJONES99@GMAIL.COM <input type="checkbox"/> Check here, if you are using assistive technology? (ex: Screen Reader)</p> <p>Personal Questions Please select and answer three unique personal questions from the list provided below.</p> <p>Personal Question 1: In what city did you meet your spouse/significant other? Houston</p> <p>Personal Question 2: What is the middle name of your oldest child? Angela</p> <p>Personal Question 3: Write your question</p> <p>Specify your Question: What is my favorite takeout food? Add</p> <p>Helpdesk Verification Questions Please select and answer three unique helpdesk questions from the list provided below.</p> <p>Helpdesk Question 1: What is the color of your first car? September</p> <p>Helpdesk Question 2: In what city or town did your mother and father meet? 1-1-1965</p> <p>Helpdesk Question 3: What is your dream car? Corvette</p> <p>Note: Answers to the above questions are required to proceed into eOPF. Clicking Cancel will exit you out of the application.</p> <p>Submit Reset Cancel</p>
4	<p>A confirmation message states, "Your question is added to the Personal questions list."</p> <p>Select the drop-down menu arrow again and choose your newly created question. Type your answer in the blank field to the right.</p>	 <p>Select and answer your security questions</p> <p>Purpose: The following security questions will be used to verify your identity if you forget your password or eOPF ID. You can modify the answers using 'My Profile' after you login. You can create your custom questions and provide answers. The custom questions are added to the list of Personal Questions.</p> <p>Your question is added to the Personal questions list.</p> <p>Email Address: JAMESJONES99@GMAIL.COM <input type="checkbox"/> Check here, if you are using assistive technology? (ex: Screen Reader)</p> <p>Personal Questions Please select and answer three unique personal questions from the list provided below.</p> <p>Personal Question 1: In what city did you meet your spouse/significant other? Houston</p> <p>Personal Question 2: What is the middle name of your oldest child? Angela</p> <p>Personal Question 3: What is my favorite takeout food?</p> <p>Helpdesk Verification Questions Please select and answer three unique helpdesk questions from the list provided below.</p> <p>Helpdesk Question 1: What was your childhood phone number including area code? September</p> <p>Helpdesk Question 2: What was your childhood phone number including area code? 1-1-1965</p> <p>Helpdesk Question 3: What was your childhood phone number including area code? Corvette</p> <p>Note: Answers to the above questions are required to proceed into eOPF. Clicking Cancel will exit you out of the application.</p> <p>Submit Reset Cancel</p>
5	<p>To save, click the Submit button below the questions.</p>	 <p>Helpdesk Question 1: What is the color of your first car? September</p> <p>Helpdesk Question 2: In what city or town did your mother and father meet? 1-1-1965</p> <p>Helpdesk Question 3: What is your dream car? Corvette</p> <p>Note: Answers to the above questions are required to proceed into eOPF. Clicking Cancel will exit you out of the application.</p> <p>Submit Reset Cancel</p>

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Step	Action	Screen Shot
6	<p>The Rules of Behavior page displays. Read the rules and click the Accept button.</p>	
7	<p>The screen refreshes and takes you to the eOPF Welcome page. That's it! You are in eOPF.</p> <p>From this page, you can navigate eOPF with the buttons on the left.</p>	

From the **eOPF Welcome Screen**, you can:

- View your entire eOPF by clicking the **My eOPF** tab.
- Search for specific documents within your eOPF by clicking on the **Search eOPF** tab.
- Change your eOPF preferences by clicking on the **My Profile** tab.

Need Assistance?

For technical assistance, select the **Help** link from the upper-right corner of any eOPF screen, or contact the eOPF Help Desk:

Email: eopf_hd@telesishq.com

Phone: 1-866-275-8518