



**DEPARTMENT OF THE AIR FORCE
HEADQUARTERS 51ST FIGHTER WING (PACAF)
OPC 3 BOX 2067
APO AP 96266-9021**

5 November 2025

MEMORANDUM FOR Team Osan

FROM: 51 FW/DS

SUBJECT: Meeting Minutes, Osan AB Town Hall, 16 Oct. 2025

1. The following memo provides the meeting minutes for the Osan AB Town Hall that took place on Thursday, 16 October 2025.

I. Event Details:

- a. **Focus Topics:** Dorm & Community Updates.
- b. **Date:** 16 October 2025
- c. **Time:** 1700
- d. **Location:** Enlisted Club

II. Attendees: This meeting was hosted by Col Elliot, 51 MSG/CC. Various agencies and individuals attended, including:

- a. 51st Fighter Wing Staff
 - i. Col Ley (FW/CC), Col Walsh (FW/CD)
 - ii. Public Affairs
- b. 51st Mission Support Group
 - i. Col Elliot (MSG/CC)
 - ii. 51st Civil Engineer Squadron, 51st Force Support Squadron
- c. 51st Medical Group
- d. Defense Commissary Agency (DeCA)
- e. Army & Air Force Exchange Service (Exchange)
- f. Department of Defense Education Activity (DoDEA)

III. Opening Remarks: Col Elliot provided opening remarks for the town hall and explained recent base improvements.

IV. Agenda:

- a. **Unaccompanied Housing:** MSgt Singson provided an update on dorm construction. There are currently two facilities under construction with an estimated completion date of Nov/Dec 2026. Other dorm facilities will undergo renovation, causing occupancy rates to fluctuate. Dorm residents can connect to the Dorm Hub via QR Code (included in slides).
If inbound unaccompanied service members want to live off-base, their leadership and unit first sergeant can connect with unaccompanied housing to route an exception to policy letter for approval.
The week of 13 October starts the cool-to-heat transition. The chiller system in the dorms will be shut off. By the end of the month, heat will be turned on.

Out of nine unaccompanied housing facilities, four have free wi-fi in the common areas. This will continue to expand through the end of the month. Additionally, one of the day rooms is arcade-themed.

- b. **Installation Dorm Council:** The Installation Dorm Council vice president briefed the mission of the IDC, completed events, and future events. The IDC worked with the Resiliency Center to create the Chingu Garden for the base. The IDC helped to set up and tear down for trunk-or-treat. There will be a holiday decoration event. The IDC mainly advertises events through Instagram, below.
 - a. Instagram: @Osan_DORM COUNCIL
- c. **FSS Updates:** Lt Col Ward (FSS/CC) briefed on recent events regarding furloughed employees and the hiring freeze.
- d. **FSS Upcoming Events:** Capt Chung briefed the upcoming FSS events.
 - a. 17 October – Zombie Glow Run
 - b. 18 October – Wine Fest
 - c. 18-19 October – Fall Base Camp Out
 - d. 24 October – Trunk or Treat
- e. **Courageous Channel:** Capt Stith briefed Courageous Channel, a noncombatant evacuation operation exercise that takes place in December alongside Eighth Army. This is also an opportunity for 6 dependents to fly to Japan for the exercise.

VI. Next Meeting: The next Town Hall will take place on Wed, 12 Nov.

- a. **Focus Topic:** DoDEA & CYP
- b. **Date:** Wed, 12 November
- c. **Time:** 1700
- d. **Location:** OMHS Auditorium

VII. Open Forum Q&A:

51st Mission Support Group

1. ROK gate light is a disaster in the morning. City needs to make the light a flashing light 24/7. Cars making left hand turns have nowhere to go.
 - a. The Mission Support Group regularly meets with city officials on improving the community surrounding Osan Air Base. We have brought up these concerns with the city, and there is a plan (dependent on funding/budget) that is potentially starting in March 2026 to expand the road outside AFOC (ROK gate) to reduce traffic and provide a dedicated turning lane.
2. How ready is the base to host all the new families with base stabilization?
 - a. We're proactively planning for future growth with a comprehensive 2035 initiative to enhance base facilities and services for families. To further support our community, we're gathering information from local vendors to provide valuable resources to service members and their families. The Mission Support Group is your point of contact for any specific questions or needs. We are dedicated to ensuring a thriving environment for everyone!

3. Please ask the city, no right hand turns on red into the main gate. Allowing right hand turns into the main gate leaves those trying to make a left hand turn nowhere to go if there is heavy traffic.
 - a. We're actively reviewing main gate traffic patterns to identify the root causes of congestion. Our goal is to collaborate with the city on developing an effective solution that ensures smoother and safer gate access for all.
4. Why is the AAFES exchange so hot? It's honestly unbearable to shop and eat in there at times. I see the workers with sweat pouring down their faces at times.
 - a. Thank you for the feedback. The team is submitting a CE work order requesting to adjust thermostats and maintain lower temperatures in the food court kitchen and dining area.

51st Force Support Squadron

1. The big LED sign across the E-club is so bright it blinds drivers. People crossing keep getting almost hit. Maybe dim the sign 50% at night? It's dark by 1830 now.
 - a. Thank you for your feedback, we will certainly look into dimming the sign at night to ensure pedestrian safety.
2. Flag football canceled this year, now volleyball has just canceled. With Tour Normalization ramping up, what is the base doing to ensure sports are available?
 - a. Flag Football overlapped both Baseball and Volleyball, since May 2025 we lost our NAF Rec Aid position that was allocated to Sports, and we have not filled our GS-09 Youth Sports Director position. We require a cleared staff member to be at sports events; we did not have enough staff to man 2 locations at a time. Most of our sports overlap and we are doing all we can to seek out further help - possibly opening a NAF position to assist with sports.
3. With the Secretary of War mandating increased physical fitness, please consider rescinding allowing ROK military & Korean employees access to our one and only gym
 - a. IAW DAFI 34-101 Table A2.1 category 12, "Military personnel of foreign nations and their family members... in overseas areas..."; foreign nationals fall under the eligible patrons listing for full use of Morale Welfare, and Recreation facilities to include fitness centers.
4. Does Osan have a food pantry?
 - a. There is a food pantry for active-duty Airmen, and it's actually owned by the First Sergeants Council. They keep it in the First Sergeant Den. If you have any Airmen who are undergoing unfortunate food stress, have them reach out to their First Sergeants and the shirt can take them over. It is very well stocked, and not to mention the First Sergeant Council just did sponsor a meal for the Airmen at the commissary. They filled up that box, they were open for a few days and there wasn't enough room in the bag basically. Reach out to the First Sergeant and there is definite help for them.
5. Is there a plan to expand hours at the Kids Café to Weekend for dual mil/working families?
 - a. Currently there is no plan to open the Kid's Café on the weekends however, families do still have the ability to reserve the space.

51st Civil Engineer Squadron

1. Is the Housing office going to start projecting availability earlier (60 days out) so that the increase in CSP families can better prepare to PCS?
 - a. We used to have a waiting list on the Air Force Connect app. We've lost access to the app so the Housing Office is looking into alternatives. We're trying to take an opportunity to automate this, to lessen the impact on our limited number of staff. So, we are still working on an answer.
2. Can we address the elevators and pets in the towers? How can we keep dogs with severe allergies safe?
 - a. We recently had the cargo elevator go down in the towers due to maintenance issues and we've since resolved those issues. Currently the policy is that service animals can use elevators 2 or 3 and then if your animal is not a service animal, then you're using the cargo elevator, elevator 3. In the long term, we're looking at putting call buttons for each individual elevator so people can actually call the correct elevator in accordance with the policy.
3. Are there plans with CE to make sure Seoraksan has snowplow service this winter?
 - a. Yes, the roads to and from Seoraksan as well as the CDC have been given the same priority as other housing areas for plowing this winter.
4. What's the process for emergency maintenance requests for dorm residents?
 - a. If the emergency is after hours, the member will call 0505-784-6226 from their mobile phone (SDO standby). If the emergency is during duty hours, the member will inform the ADL either in person, by cell, or through the QR codes posted throughout the dorms. The ADL will place a service request in Nexgen and then contact CE customer service to inform them of the issue.
5. Can dorm residents get a heads-up when regular maintenance is expected to be performed on their units?
 - a. Long-term maintenance can be projected, and members can be informed but individual problems are not possible. CE is handed out work tasks daily. Per 51FW IMT 67, Item 35: ADLs are authorized to conduct spot inspections of all quarters monthly to include shift workers at any time. Contractors may enter the room to perform maintenance without prior notification to the resident.
6. Are there plans to fill in the potholes in the pet areas in Seoraksan. There are gaps underneath the green fabric tarp and can't be seen.
 - a. A work task has been submitted to fill the potholes. The area has been coned off as a safety precaution.
7. Can we put a crosswalk from the bowling alley to Burger King and Popeyes.
 - a. There are already existing crosswalks to the imitate east and west of the bowling alley that serve other necessary connections. Adding an additional crosswalk in that area would risk confusing drivers.

51st Security Forces Squadron

1. Why can't SFS and ROKAF security improve communication and ensure more lanes are open during peak traffic times, such as 0720-0830?
 - a. Thank you for raising this important concern regarding traffic flow during peak hours, particularly between 0720 and 0830. I understand the frustration of long

wait times, and I want to assure you that we are actively working to optimize the process.

While SFS (Security Forces Squadron) and our ROKAF (Republic of Korea Air Force) partners do maintain constant coordination, as you mentioned, peak traffic periods present unique challenges. We continuously analyze traffic patterns and adjust lane openings accordingly. Our goal is to balance security requirements with the need for efficient access to the installation.

The time required to access the IACPs (Installation Access Control Points) is constantly monitored. We believe that the current processing time is reasonable. We will continue to explore measures to potentially alleviate congestion without compromising the safety and security of the base and personnel. This includes exploring options such as adjusted staffing levels, technological enhancements at the gates, and further refinement of traffic flow procedures.

2. Can SFS monitor high traffic crosswalks around the E-club and BX buildings due to cars speeding and almost hitting people daily?
 - a. Thank you for bringing up the very serious issue of traffic safety around the E-Club and BX crosswalks. The safety of our personnel is our top priority, and we are concerned to hear reports of speeding vehicles and near-misses in these high-traffic areas. As you correctly pointed out, the Security Forces Squadron (SFS) does actively monitor these crosswalks. This monitoring includes routine patrols and targeted enforcement efforts. The SFS has issued numerous citations for speeding and other traffic violations in these areas. To further address this issue, we will reinforce the importance of pedestrian safety with our Security Forces personnel and explore options for increased visibility in those zones, such as additional signage, increased patrol frequency during peak hours, and potential engineering solutions like speed bumps or flashing crosswalk signals. We encourage everyone to remain vigilant when crossing roadways and to report any instances of reckless driving to the Security Forces immediately. Your awareness and reporting contribute significantly to maintaining a safe environment for all.
3. Are housekeepers allowed base access here or how do we find hired help?
 - a. Thank you for your question regarding base access for housekeepers and how to find hired help. Yes, housekeepers are permitted on the installation. The policy requires that they be properly vetted and escorted by the sponsor (the individual employing them). This ensures the safety and security of our community.
4. Can we apply pressure to KNP to enforce the rules against running red lights outside the main gate? Near misses happen every day, and collision is inevitable.
 - a. Thank you for raising this important safety concern regarding drivers running red lights near the Main Gate. The safety of our personnel and the surrounding community is always a priority. We share your concern about the near misses, and we agree that a collision is a real possibility if this behavior continues. We have a wonderful working relationship with the Korean National Police (KNP), and we value their partnership in ensuring the safety of the area surrounding our installation. We will immediately share the community's concerns about these dangerous traffic violations with our KNP counterparts. We are confident that they will take our concerns seriously and consider appropriate enforcement measures. We will continue to work closely with KNP to monitor the situation

and advocate for increased enforcement of traffic laws in that area. We encourage anyone who witnesses these violations to report them to KNP if possible.

5. Can SFS announce when the main gate will close during U.S. holidays, or should we assume it will be closed due to staffing shortages?
 - a. Thank you for your question regarding the Main Gate. As a reminder, the Main Gate is closed on all U.S. federal holidays and designated down days. Please plan your travel accordingly, utilizing alternate gate access during those times.

51st Logistics Readiness Squadron

1. Can Seoraksan please get a shuttle stop? And before you say no, O's & SNCOs shouldn't haul 3 kids+ BX/pkgs/groceries down AND back up this dang hill in the rain! Miserable.
 - a. Thank you for the question. Right now, we haven't looked at that option yet. We just extended the Mustang Loop to take care of our Munitions team which have added an additional 10 minutes to an already 20-minute loop. The Firebird Express goes through Songtan Blvd hitting the majority of community activities. As we move into Winter months, I do suspect traversing through that area may be difficult for a 44-pax bus but this is something we can look into next Spring.
2. The new shuttle stop is like way across the golf course so it turns around by the ROK. Can it stop there too please? There's empty parking nearby it would help.
 - a. Thank you for your feedback, we are constantly reviewing feedback and conducting feasibility analyses to provide the best experience for our customers. We will conclude our 30-day test at the end of October for the added stop to 51 Muns and 35 ADA, compile the data, and determine what is feasible moving forward.
3. Thrift store is STILL closed for maintenance. Can we get a shuttle to Humphrys thrift until it's fixed? Thrifting is the only way to afford to raise kids here.
 - a. There is currently a shuttle service that operates throughout the Peninsula, including a shuttle stop between Camp Humphreys and Osan AB. To find out more visit the link here: <https://home.army.mil/humphreys/my-usag-humphreys/inter-garrison-bus-service#qt0:4>